

***ANNEX II + III :* TECHNICAL SPECIFICATIONS + TECHNICAL OFFER**

Contract title : Supply of IT Devices, Telephones, Radio Communication

p 1 /15

Publication reference : EC/EUBAM/CIS

Column 1-2 should be completed by the Contracting Authority

Column 3-4 should be completed by the tenderer

Column 5 is reserved for the evaluation committee

Annex III - the Contractor's technical offer

The tenderers are requested to complete the template on the next pages:

- Column 2 is completed by the Contracting Authority shows the required specifications (not to be modified by the tenderer),
- Column 3 is to be filled in by the tenderer and must detail what is offered (for example the words “compliant” or “yes” are not sufficient)
- Column 4 allows the tenderer to make comments on its proposed supply and to make eventual references to the documentation

The eventual documentation supplied should clearly indicate (highlight, mark) the models offered and the options included, if any, so that the evaluators can see the exact configuration. Offers that do not permit to identify precisely the models and the specifications may be rejected by the evaluation committee.

The offer must be clear enough to allow the evaluators to make an easy comparison between the requested specifications and the offered specifications.

Please urgently regard the footnotes to this document!

LOT 1: IT DEVICES¹

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
1	<p><u>5 Computer Desktops</u></p> <ul style="list-style-type: none"> • <i>Form factor:</i> Mini Tower • <i>Processor:</i> minimum 2GHz dual-core, 2MB L2 cache • <i>Screen:</i> Flat Panel Monitor 19" minimum • <i>Memory:</i> 2 GB RAM • <i>Ports:</i> RJ45, AC Power, min 4 x USB 2.0 • <i>Hard Disk:</i> 160 GB • <i>Mains Power:</i> 220V AC (110V AC option) • <i>Pointing Device:</i> USB Optical 2 button scroll • <i>Key Board:</i> USB QWERTY as standard, other options to be available on request • <i>DVD:</i> 16 x DVD +/- RW • <i>Sound:</i> Built-in soundcard • <i>Graphics:</i> 128MB memory, fully DirectX 9 compliant • <i>NIC:</i> Built-in Gigabit Ethernet (RJ45) • <i>Installed software options:</i> preferably with no OS included; Complete set of drivers for Windows XP Professional (in English) 			

¹ After Sales Service: To be noted that After Sales service shall be available on a 24/7 Basis. The Contractor certifies that the technical service for poor quality of supplies is provided for 7 days. Irreparable or perished items within the duration (7 days) will be replaced in 15 working days.

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> • <i>Media:</i> All installation media to be provided • <i>Documentation:</i> English (optional: additional languages) • <i>Software language:</i> English (optional: additional languages) • Model supplied must be from a recognized manufacturer and not assembled from supplied components <p>These are minimum specifications</p> <p>Warranty: 24 months return to vendor</p>			
2	<p><u>68 Computer Laptops</u></p> <p>Model supplied must be from a recognized manufacturer and not assembled from supplied components</p> <p>These are minimum specifications</p> <ul style="list-style-type: none"> • <i>Weight:</i> maximum weight 3 kg • <i>CPU:</i> minimum 1.6 GHz dual-core, 2MB L2 cache • <i>HDD:</i> minimum 160GB • <i>RAM:</i> minimum 2 GB • <i>Optical drive:</i> internal DVD-/R/RW • <i>Card Reader:</i> internal or external option • <i>Webcam:</i> internal option, at least 1.3 MPixel • <i>Monitor:</i> 17" WXGA • <i>Modem:</i> internal 56Kbps (RJ11) • <i>NIC:</i> built-in Gigabit Ethernet (RJ45) • <i>Graphics:</i> DirectX 9 compliant 			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> • <i>Wireless</i>: min: support for 802.11a/b/g WiFi • Integrated UMTS, also supported GPRS and EDGE • <i>Sound</i>: Built-in soundcard • <i>Mouse</i>: built-in touchpad mouse • <i>Ports</i>: 1 x serial, 4 x USB 2.0, 1 x IEEE 1394, 1 x PCMCIA PC Card slot, 1 x VGA, 1 x TV-out, 1 x mini-jack microphone, 1 x audio out mini-jack • <i>Keyboard</i>: QWERTY • Built-in Bluetooth capability • <i>Installed software options</i>: preferably with no OS included; Complete set of drivers for Windows XP Professional (in English) • <i>Compatibility</i>: Fully compatible with Windows XP Professional SP2 • <i>Accessories</i>: Security cable, carrying case, external power supply (120-220V / 50-60 Hz), international adaptors, optical wheel mouse ▪ <i>Media</i>: All installation media to be provided ▪ <i>Documentation</i>: English (optional: additional languages) ▪ <i>Software Language</i>: English, other languages as option <p>Warranty: 24 months return to vendor</p>			
3	<p><u>19 Additional Screens for Laptop</u></p> <ul style="list-style-type: none"> ▪ Flat Panel LCD Monitor 17" minimum, 19" preferred ▪ capable of 1280x1024 resolution ▪ at least 300 cd/m2 brightness ▪ <10ms latency ▪ DVI/VGA connection ▪ "No dead" or stuck pixels warranty. 			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
4	<p><u>108 Memory Stick</u></p> <ul style="list-style-type: none"> Size: approx 2 Gbytes (using FAT32 file system) minimum; Connectivity: standard USB 2.0; Software: no preinstalled “smart drive” software (like U3 Launchpad); Warranty: 12 months return to vendor 			
5	<p><u>10 Network equipment : Fast Ethernet Switch 8 PORTS</u></p> <p>These are minimum specifications:</p> <ul style="list-style-type: none"> 8 x 10/100 Mbit/s Ethernet LAN ports (100BASE-TX RJ-45) with automatic speed detection; Form factor: stand alone; Automatic MDI/MDIX; Full/half duplex auto-negotiation and flow control; Switching features: Store-and-forward, full-/half-duplex auto-negotiation; Power supply: 220v, 110v as option desirable; <p>Warranty: 12 months return to vendor</p>			
6	<p><u>4 Network equipment : Fast Ethernet Switch 24 PORTS</u></p> <p>These are minimum specifications:</p> <ul style="list-style-type: none"> 24 x 10/100 Mbit/s Ethernet LAN ports (100BASE-TX RJ-45) with automatic speed detection + 2 x 1000 Mbit/s Ethernet LAN ports (1000BASE-TX RJ-45) with automatic speed detection; Form factor: stand alone; Automatic MDI/MDIX; 			

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	<ul style="list-style-type: none"> ▪ Full/half duplex auto-negotiation and flow control; ▪ Switching features: Store-and-forward, full-/half-duplex auto-negotiation; 12 Gbps non-blocking switching capacity; ▪ VLAN support; ▪ Security: IEEE 802.1X, Access lists based on MAC/IP address, VLAN. ▪ Web interface for configuration and monitoring; ▪ Port mirroring; ▪ SNMP network monitoring protocol; ▪ Additional protocols: Link aggregation, Spanning Tree. ▪ Power supply: 220v, 110v as option desirable; <p>Warranty: 12 months return to vendor</p>			
7	<p><u>Network equipment : Cabling – CAT6e</u></p> <ul style="list-style-type: none"> • 400m of CAT6e cable; • 200 x RJ45 connectors; • RJ45 crimping tool; 			

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8	<p><u>1 Network equipment : Firewall²</u></p> <ul style="list-style-type: none"> Flash Memory: 256 Mbytes; RAM Memory: 256 Mbytes; Power supply: 220v, redundant power supply option; Media: All installation media to be provided; Documentation: English (optional: additional languages); Software Language: English; Licences: All required licenses for VPN, 3DES and AES encryption, 50 VPN peers, 20 VLANs; <p>Warranty: 24 months return to vendor</p>			
9	<p><u>3 Network equipment : Wireless Access Points³</u></p>			

² Due to Network maintenance and Administration constraints: in order to fulfill the requirement of ensuring network and information security, data communication capacity and efficient network management, EUBAM Rafah needs a backup Firewall unit fully compatible with the one already in use, capable to be activated in the shortest possible time.

The Firewall in use by EUBAM Rafah, Cisco ASA 5510, has to work together with a backup unit:

- In case of unrecoverable fault of the network device mentioned above, having a backup unit will permit the Mission not to interrupt all the communication means involved (Internet access, E-Mail subsystem, encrypted data communication with Brussels);
- In a full redeployment situation, more network traffic would make the whole network infrastructure highly-loaded and more prone to unexpected faults; the firewall actually in use represents a single point-of-failure for the whole network infrastructure.

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	<ul style="list-style-type: none"> ▪ <i>Ports:</i> 1 auto-sensing 10/100 port; Media Type: Auto-MDIX; Duplex: half or full; 1 RS-232C DB-9 console port; ▪ <i>Mounting:</i> Including wall-mounting bracket; ▪ <i>Power supply:</i> power adapter 220V 50/60 Hz; ▪ <i>Features:</i> Hardware reset button, external antenna connectors (RP-SMA), antenna diversity support; ▪ <i>Standards and protocols:</i> HTTP and telnet management, VLAN support, SNMP, RADIUS, firmware update, IEEE 802.1X, Wi-Fi Protected Access 2 (WPA2) encryption with support for AES/TKIP. ▪ <i>Supporting IEEE 802.11a/b/g networks.</i> ▪ <i>Documentation:</i> English (optional: additional languages); ▪ <i>Software Language:</i> English; <p>Warranty: 24 months return to vendor</p>			
10	<p><u>1 Office equipment: Multifunctional Printer</u></p> <p>These are minimum specifications:</p> <ul style="list-style-type: none"> • Printing, scanning, and copying: up to 24 ppm (letter), color and monochrome, single- or double-sided, A3 compatible • Memory: 512 MB; 			

³ Due to Network maintenance and Administration constraints: in order to fulfil the requirements of network efficiency, data communication capacity and efficient network management, EUBAM Rafah needs Wireless Access Point units fully compatible with the ones already in use. The Wireless Access Points in use by EUBAM Rafah for the moment are HP ProCurve 420.

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> • Storage: Hard disk; • Analog fax: Up to 33.6 kbps • Digital sending: Scan to email recipients, PDF, JPEG, max. speed up to 18.9 ppm; • First page out max. 20 seconds • Resolution: 600 by 600 dpi (printing and scanning) 300 by 300 dpi, 600 by 300 maximum (copying) 300 by 300 dpi (fax) • Connectivity: Bi-directional IEEE 1284-compliant parallel interface, Jetdirect 620n Fast Ethernet internal print server, FIH (foreign interface harness) connector, JetLink connector , USB, RJ11 connector (to the external fax line), 802.11b/g wireless through USB port (optional), • <i>Paper feeder:</i> A3/ A4 / US letter • A3/A4 input tray (2000 sheets); • <i>Media:</i> All installation media to be provided • <i>Documentation and Software:</i> English (optional: additional languages) • <i>Power supply:</i> 220v 50/60 Hz; • <i>Additional features:</i> automatic page size substitution, remote printing • <i>Consumables:</i> 2 complete sets of cartridges and other consumables to be supplied with printer <p>Warranty: 24 months return to vendor</p>			
11	<p><u>20 Office equipment: UPS for Desktop</u></p> <p>These are minimum specifications</p>			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> ▪ <i>Form factor:</i> stand alone ▪ <i>Output power capacity:</i> 650VA ▪ <i>Nominal input voltage:</i> 220V (110V option) ▪ <i>Output voltage::</i> 220V, (110 volt option) ▪ <i>Output voltage distortion:</i> Less than 3% ▪ <i>Output frequency (sync to mains):</i> 50/60Hz ▪ <i>Waveform type:</i> Sine wave ▪ <i>Bypass:</i> Internal bypass ▪ <i>Nominal input voltage:</i> 220V (110V option) ▪ <i>Input frequency:</i> 50/60Hz +/- 5Hz (auto sensing) ▪ <i>Battery type:</i> Maintenance-free sealed lead-acid battery with suspended electrolyte (leak-proof) ▪ Must include all necessary cables for connecting equipment to the UPS <p>Warranty: 12 months return to vendor.</p>			
12	<p><u>Data Server equipment : Spare Hard Disks</u></p> <ul style="list-style-type: none"> ▪ 3 x 146 GB 10K RPM SAS 2.5'' Hard Disk Compatible 432320-001⁴; ▪ 3 x 146.8 GB 10K U320 Hard Disk Compatible 289044-001; 			

⁴ Due to Hardware maintenance constraints: In order to fulfil the requirements of ensuring data security, information reliability and proper Mission operability, EUBAM Rafah CIS Office needs a certain amount of failover hard disks fully compatible with the servers in use:

1. HP ProLiant DL380;
2. HP ProLiant DL585;
3. HP ProLiant ML370.

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> 3 x 72.8 GB 10K U320 SCSI Hard Drive 404709-001; 3 x 146.8 GB 10K U320 Hard Drive Compatible 9V2006-041; <p>Warranty: 12 months return to vendor.</p>			

LOT 2 - TELEPHONES⁵

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
1	<p><u>108 Mobile Phone: GSM Handsets</u></p> <ul style="list-style-type: none"> Band: Tri Band (800MHz, 900Mhz & 1800Mhz) Display : High resolution , min 4 lines text and numbers Language : English Memory Function : Capable of holding address book in internal memory (>100 contacts) Messaging : Support SMS 			

⁵ After Sales Service: To be noted that After Sales service shall be available on a 24/7 Basis. The Contractor certifies that the technical service for poor quality of supplies is provided for 7 days. Irreparable or perished items within the duration (7 days) will be replaced in 15 working days.

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> ▪ Call management : Auto redial, call waiting, fixed dialling numbers, voice dialling (10 < names). ▪ Phone features : clock, alarm clock, reminder. ▪ Antenna : Internal ▪ UMTS capable ▪ Ruggedised casing (option desirable) ▪ Units must be complete with AC 110V or 220V charger as required / battery 2-3 hrs talk time. ▪ Headset option ▪ Car (12v) charger option ▪ Hands free kits option ▪ User manual in English <p>Warranty: 12 months return to vendor</p>			

LOT 3 - RADIO COMMUNICATIONS⁶

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
1	<p><u>3 VHF Base Stations</u></p> <p>Frequency : 136.00 – 174.00 Mhz Channel capacity : 25 or > Frequency stability : +/- 2.5 PPM at standard spec temp Channel spacing : 12.5/20/25 Khz Power O/P : 25-45watts Signalling : Select 5 (European standard) Power supply : 13.2Vdc (10.8 – 15.6Vdc) negative vehicle ground + BATTERIES Operating temp. : -30 to 60 degs Sealing : Passes rain testing to IP54</p> <p><u>Transmitter</u> : Modulation limiting +/- 2.5Khz @ 12.5Khz, +/- 4.0Khz @ 20Khz, +/-5.0 @ 25Khz FM Hum and Noise: -, - 40 dB @ 12.5Khz , - 45 dB @ 20/25Khz</p> <p><u>Receiver</u> : Sensitivity (12dB SINAD) ETS : 0.30micro V (0.22micro V typical)</p> <p>Adjacent channel selectivity : 80dB @25Khz, 75dB @ 20Khz, 65dB @</p>			

⁶ After Sales Service: To be noted that After Sales service shall be available on a 24/7 Basis. The Contractor certifies that the technical service for poor quality of supplies is provided for 7 days. Irreparable or perished items within the duration (7 days) will be replaced in 15 working days.

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<p>12.5Khz Spurious rejection : 80dB @ 20/25Khz, 75dB @ 12.5Khz Rated audio : 3w internal, 7.5w & 13w External Hum and Noise : As on transmit side <u>Encryption</u> : Desirable that units have COTS encryption compatibility lightning protection; <u>Antenna</u>: Collinear broadband</p> <p style="padding-left: 40px;">Frequency 136 – 174 MHZ (+ / -) Gain : 5-6dBi or > VSWR: < 1.5:1 Impedance: 50 ohms nominal Max power: 150 watts</p> <p>Antenna should be complete with RG58 cable (approx 30 mtrs), cable connectors compatible with radio and antenna connectors. Power supply 220v (110v option) Software and accessories Installations cost to be included. Warranty: 12 months return to vendor</p>			
2	<p><u>16 Mobile (Vehicular) VHF</u> <u>Frequency</u> : 136.00 – 174.00 Mhz <u>Channel capacity</u> : 25 or > <u>Frequency stability</u> : +/- 2.5 PPM at standard spec temp <u>Channel spacing</u> : 12.5/20/25 Khz <u>Power O/P</u> : 25-45watts <u>Signalling</u> : Select 5 (European standard) <u>Power supply</u> : 13.2Vdc (10.8 – 15.6Vdc) negative vehicle ground <u>Operating temp.</u> : -30 to 60 degs</p>			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<p><u>Sealing</u> : Passes rain testing to IP54</p> <p><u>Transmitter</u> : Modulation limiting +/- 2.5Khz @ 12.5Khz, +/- 4.0Khz @ 20Khz, +/-5.0 @ 25Khz FM Hum and Noise: -, - 40 dB @ 12.5Khz , - 45 dB @ 20/25Khz</p> <p><u>Receiver</u> : Sensitivity (12dB SINAD) ETS : 0.30micro V (0.22micro V typical) Adjacent channel selectivity : 80dB @25Khz, 75dB @ 20Khz, 65dB @ 12.5Khz Spurious rejection : 80dB @ 20/25Khz, 75dB @ 12.5Khz Rated audio : 3w internal, 7.5w & 13w External Hum and Noise : As on transmit side</p> <p><u>Encryption</u> : Desirable that units have COTS encryption</p> <p>lightning protection;</p> <p>Antenna: Stainless steel whip Frequency 136 – 174 MHZ (tunable by cutting) Gain : 3dB or > VSWR: < 1.5:1 Impedance: 50 ohms nominal Max power : 50 watts</p> <p>Must be complete with all installation brackets, power cabling, antenna cabling, software and accessories Installation costs to be included. Warranty: 12 months return to vendor</p>			
3	<p><u>58 Radio: Batteries</u></p> <ul style="list-style-type: none"> ▪ Type: Li-Ion; ▪ Voltage: 7.2 V; 			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> Capacity: minimum 1600.00 mAh; Compatibility: Motorola GP280; <p>Warranty: 12 months return to vendor</p>			
4	<p><u>38 Radio: Portable (Handheld) UHF</u></p> <ul style="list-style-type: none"> Frequency band : 403-470 MHZ Channel Capacity : 25 or > Power supply : Rechargeable battery 7.5 V Battery : Average battery life @ 5/5/90 cycle; low power 11 Hrs high power 8 Hrs Additional battery; Sealing : Withstand rain testing per MIL STD 810C/D/E and IP54 Signalling : select 5 (European standard) Transmitter : Frequency – full band split UHF 403-470 MHZ Channel spacing : 12.5/20/25 KHZ Frequency Stability : +/- 2.25ppm at standard spec temp. Power : 1-5 watts Modulation limiting : +/- 2.5 @ 12.5, +/-4.0 @ 20, +/-5.0 @ 25 KHZ FM Hum and Noise : -40dB typical Receiver : Frequency, Channel spacing, Frequency stability as on Transmit side Sensitivity (12dB SINAD) EIA : 0.25micro volts typical Adjacent channel selectivity : 60dB @ 12.5KHZ, 70 dB @ 20/25 KHZ Spurious rejection : 70dB Rated audio : 0.5watts Hum and Noise : -40dB @ 12.5, -50 @ 20/25KHZ Encryption : Desirable that units have COTS encryption User manuals MUST include English. 			

1. Item Number	2. Quantity/Specifications Required	3. Specifications Offered	4. Notes, remarks, ref to documentation	5. Evaluation Committee's notes
	<ul style="list-style-type: none"> Warranty: 12 months return to vendor 			